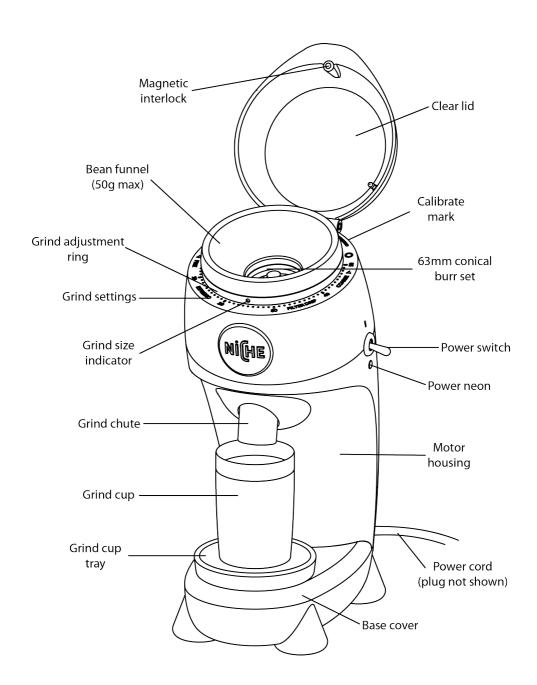
Niche Zero User Manual



Contents

Niche Zero Manual	1
Contents	2
Important Safeguards	3-5
Electrical safety	6
Trouble shooting	7
First use of Niche Zero	8
Using the Niche Zero	9-10
Care and Cleaning	11-14
Guarantee	15-16

Important Safeguards

When using electrical appliances, basic safety precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USE AND SAVE FOR FUTURE REFERENCE

WARNING: Misuse of this appliance may cause injury.

- 1. Before using for the first time please ensure that your electricity supply is the same as shown on the rating label on the underside of the Niche Zero. If you have any concerns, please contact your local electricity company.
- 2. Never use a plug without the fuse cover fitted. Always make sure a replacement fuse is the same rating as the original.
- 3. If the supply cord or plug is damaged, or if the appliance malfunctions or has been damaged in any manner; it must be replaced or repaired by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

- 4. Replacement fuses should be approved to BS 1362 (UK only).
- Any plug cut from its power supply cord should be disposed of immediately.
 Inserting a cut-off plug into an electrical socket is dangerous.
- 6. The Niche Zero features an overheat cut-out that cuts the power if it becomes too hot for any reason. If this occurs, unplug the grinder. The safety cut-out will automatically reset itself within 1 hour and the power will be restored when the Niche Zero is plugged in again.
- 7. Do not place the Niche Zero on or near a hot gas or electric burner, or where it could touch a heated surface.

Important Safeguards

- 8. Any significant spillage onto the surface under or around the Niche Zero, or onto the Niche Zero itself, should be cleaned and dried before continuing to use the Niche Zero.
- To protect against electric shock and damage do not immerse any part of the Niche Zero in water or allow moisture to come in contact with these parts. Do not operate the Niche Zero on a sink draining board.
- 10. The burrs are extremely sharp; take extra care when handling these internal parts, especially when removing from the body during cleaning. Avoid touching the sharp edges.
- 11. To avoid suffocation and choking hazard for young children, remove and safely dispose of the protective cover fitted on the power plug pins and any plastic bags.

- 12. Avoid contact with moving parts.
- 13. The Niche Zero Grinder can be used by adult persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, if they have been given supervision or instruction concerning use of the Niche Zero Grinder in a safe way and understand the hazards involved.
- 14. The Niche Zero must not be used or played with by children. Keep the Niche Zero and its cord out of the reach of children.
- 15. Always make sure the Niche Zero is properly assembled before use. The Niche Zero will not operate unless properly assembled and the lid is closed.
- 16. Do not attempt to operate the Niche Zero by any method other than for which it is intended and described in this booklet.

Important Safeguards

- 17. The Niche Zero is not intended to be operated by means of an external timer or separate remote control system.
- 18. The use of attachments not recommended or sold by Niche may cause fire, electric shock or injury.
- 19. Check your beans in the bean funnel for the presence of foreign objects before using.
- 20. The Niche Zero is for household use only. Do not use the Niche Zero for anything other than its intended use. Misuse may cause injury. If the Niche Zero is used improperly or not used in accordance with these instructions, the guarantee will become invalid and Niche refuses any liability for damage caused.
- 21. Do not place the Niche Zero near the edge of a bench or table during operation.
 Ensure the surface is level, clean and free of water. Do not let the power cord hang

- over the edge of a table, counter, touch hot surfaces or become knotted.
- 22. The Niche Zero is designed to only grind whole roasted coffee beans. Do not attempt to grind any other foodstuffs including herbs, spices and pre-ground coffee.
- 23. Always disconnect the Niche Zero from the supply if it is left unattended and before assembling, disassembling or cleaning. To unplug it, hold the plug and pull it out of the socket. Never pull it out by the power cord.
- 24. Do not put the Niche Zero, or any of its parts in the dishwasher
- 25. Keep the Niche Zero clean. Refer to Care and Cleaning.
- 26. Do not use the Niche Zero outdoors.
- 27. Never tamper with the safety systems. They are included for your personal safety.

Electrical requirements

UK, EU and Australia: 220-240 Volts A.C. 50-60 Hz

US: 110-120 Volts A.C 50-60Hz

NOTE: The Niche Zero grinder has a grounded/earthed plug. To reduce the risk of electrical shock, this plug will fit in an outlet only one way. If the plug does not fit in the outlet, contact a qualified electrician. Do not modify the plug in any way. A power-supply cord storage area is provided inside the Niche Zero to reduce the risk resulting from the power cord becoming entangled or tripping over a longer cord.



Electrical Shock Hazard
Plug into a grounded outlet.
Do not remove ground prong.
Do not use an adapter.
Failure to follow these
instructions can result in
death, fire or electrical shock.

If a longer extension cord is used:

The marked electrical rating of the extension cord should be at least as great as the electrical rating of the Niche Zero. The extension cord should be a grounding-type cord. The cord should be arranged so it will not drape over the countertop or table top where it can be pulled on by children or tripped over.

The symbol shown indicates that this appliance should not be disposed of in normal household waste. It should be taken to a local authority waste collection centre designated for this purpose. For more information, please contact your local council office.



Troubleshooting

Niche Zero does not run when switched on:

Check to see if the Niche Zero is plugged into a grounded outlet and the lid is closed. If it is, unplug the Niche Zero, then plug it back in again. If the Niche Zero still does not work, check the plug fuse or circuit breaker on the electrical circuit the Niche Zero is connected to and make sure the circuit is closed. If the Niche Zero does not run after taking these steps, a foreign object may be jamming the cutting burrs. See "Care and Cleaning" for more information.

Niche Zero runs when switched on but coffee does not grind:

The burrs require cleaning or are worn. Also check that the grind setting isn't set to calibrated as this means the burrs are touching. See "Care and Cleaning" for more information.

Niche Zero is operating normally, but stops abruptly:

Immediately turn off the Niche Zero. A foreign object, such as a pebble, piece of metal or twig, may have jammed the burrs. See "Care and Cleaning" for more information.

Grind size seems incorrect for chosen setting:

Check the Niche Zero is correctly calibrated. See recalibration of Niche Zero in "Care and Cleaning".

Cord does not pull out from base:

Unplug the Niche Zero. Unscrew and remove the wooden base cover and check that cord has not knotted. Extend cord, replace wooden base cover then push cord back into base.

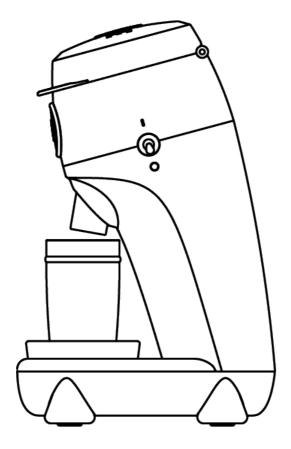
First Use of Niche Zero

WARNING: do not use when set to calibrated as you will damage the burrs.

There may be coffee residue in your grinder. If there is, this is from testing to make sure your grinder performs to its best.

If you require an extra coarse setting, you are able to continue rotating the bean funnel anti-clockwise until you reach your chosen setting.

Please note that the grind size markings are only a guide. We recommend you find the right settings that work for you.



Using the Niche Zero

Before use remove all packaging.

Plug into outlet, the red LED will glow to show there is power to the Niche Zero. Your Niche Zero has been factory calibrated and adjusted to setting 20.

- 1. Open lid and rotate the bean funnel to the desired grind setting, matching white dot on bezel to grind dial number. Turn clockwise to go finer (espresso) and anticlockwise to go coarser (press pot). Ensure you do this with no beans in the grinder funnel as shown. When adjusting finer after coarse grinding, run the Niche Zero briefly (1 second) every time the adjustment ring is moved 10 marks on the scale. This ensures any trapped coffee between the burrs does not strain the adjustment mechanism and makes adjusting easier. When adjusting coarser, the above procedure is unnecessary.

 Weigh beans in grind cup, be vigilant and inspect the beans to ensure no foreign objects, that could damage the burrs. This is also the time to remove any defective beans such as quakers (unusually light beans compared to others) and blacks (very dark beans). This all helps taste in the cup.



3. Open lid and pour beans in bean funnel.



Using the Niche Zero

4. Replace grind cup on tray underneath.

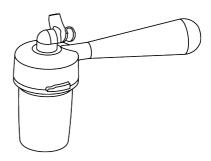


5. Close lid (Niche Zero will not operate if the lid is open) and flick power switch up, to switch on.

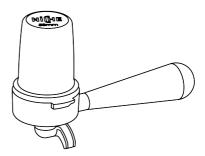


6. You will hear a change in motor noise when the Niche Zero has finished grinding. We recommend to leave it running for a few more seconds, to make sure all the beans have been processed, before switching off.

7. For espresso, fit portafilter over grind cup.



Invert grind cup and portafilter, shake and tap grind cup, then remove.



 For other brewing methods, pour ground coffee direct from grind cup into chosen receptacle.

Care and Cleaning

WARNING: always make sure grinder is off and unplugged when cleaning.

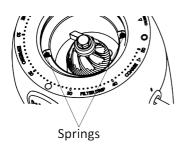
1. Removing bean funnel:

Unscrew bean funnel anticlockwise about 5 turns, until loose and remove the bean funnel.



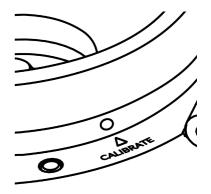
2. Removing outer burrs:

After unscrewing bean funnel, remove outer burr. Remove 2 springs (only if vacuuming). Use brush to sweep clean into grind chute and collect in grind cup Reassemble Niche Zero when finished.



3. Recalibration of Niche Zero after cleaning (if required):

Screw bean funnel clockwise until finger tight (about 4 complete turns). Locate grind size indicator (small white dot on black bezel) and align with calibrate mark on top of the Niche Zero. If it does not align, then only move black bezel so the white dot is in line with the calibrate mark, the Niche Zero is now recalibrated. Once aligned, unscrew bean funnel anticlockwise back to chosen grind setting.



WARNING: do not use when set to calibrated as you will damage the burrs.

Care and Cleaning

WARNING: always make sure grinder is off and unplugged when cleaning.

Cleaning grind chute and grind cup

Use grind brush provided to clean grind chute. This can be done by pushing the brush up the chute and twisting the brush. The grind cup can be cleaned using hot soapy water.

Deep Cleaning

3-6 monthly depending on use, deep cleaning the Niche Zero is advisable. Remove the lower burr and sweep arms. Do not over tighten the nut on the top of the lower burr when refitting. Hand tight will suffice.

A vacuum cleaner is optional but can be helpful in removing coffee you can't see, use the small nozzle to clean around the chamber (ensure the springs are removed from the grind adjuster area).

Use a soft microfibre cloth around a finger to clean the grind dispensing chute as high as possible.

A soft toothbrush worked around the burr grinding surfaces works well. Use a dampened soft microfibre cloth to clean the sweep arms and chamber floor. Clean the adjustment threads with a dry toothbrush and very lightly lubricate with food safe silicone grease.

After deep cleaning, run 18g of coffee beans through the Niche Zero and discard.

Care and Cleaning

WARNING: always make sure grinder is off and unplugged when cleaning.

Cleaning the motor housing, bean funnel and wooden parts

- Do not immerse the motor housing or any part of the Niche Zero in water.
- Never immerse the burrs or burr-shaft assembly in water.
- Keep the Niche Zero dry at all times.
- Do not use abrasive cleaners or scouring pads.
- Wipe the motor housing, power cord and lid with a clean damp cloth.
- Dry with a soft microfibre cloth.

Cleaning the conical burrs

If the Niche Zero is used frequently, the burrs need to be cleaned regularly for best performance. Cleaning enables the burrs to achieve the finest, most consistent grinds possible – which is especially important when grinding coffee for espresso. Foreign objects – like pebbles, staples or twigs – sometimes find their way into whole bean coffee. These objects may cause the Niche Zero to jam. If this happens, follow the burr cleaning procedure to remove the foreign material. If cleaning with a vacuum cleaner, please remove springs below outer burr so they do not get lost.

Specialist Cleaning Products

We do not recommend that rice or any other specialist cleaning products are run through the Niche Zero, as this may damage the burrs. The Niche Zero is not designed to be cleaned this way.

Additional Information

First use after cleaning:

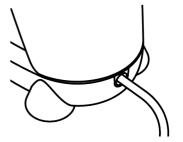
The first time(s) you grind coffee some will remain in the Niche Zero and you may notice a slight increase in grind retention for the first few uses.

Seasoning burrs:

Grind quality is good from the start but will be at its peak consistency once the burrs have ground around 10kg. Burr life is in excess of 750kg.

Cord storage:

Supplied with 90cm power cord, which is stored in the base. Pull out to extend and push back in to shorten.





For more information: www.nichecoffee.co.uk hello@nichecoffee.co.uk

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Patent pending

Guarantee

This guarantee provides benefits which are additional to, and do not affect, your statutory rights. Niche Coffee Limited warrants to the original purchaser and our Indiegogo backers that this NICHE product, excluding items such as related documentation, will be free from defects in parts for one (1) year from the date of delivery. During the warranty period, NICHE will correct any defective parts or any failure of the NICHE product to conform to specifications by sending replacement parts, along with advice on how to fit them. Shipping costs for parts under warranty will be covered by Niche. Any replacement part/product shall be new and is warranted for the remainder of the original warranty or thirty (30) days from the date of shipment, whichever is longer. This warranty period is not extended as a result of purchasing any additional products from NICHE. The original purchaser/ Indiegogo backer must notify NICHE in writing within eight (8) days if there are defective parts. Written notice in all events must be received by NICHE before expiration of the warranty period. This warranty is not transferable. We may ask for further information including photos or video to help us diagnose the problem, so the appropriate part can be despatched. This guarantee does not cover the cost of returning the product to NICHE and this will be paid by the purchaser/Indiegogo backer. If you wish to claim on your warranty or find out more information, please contact us by email - hello@nichecoffee.co.uk

This Limited Warranty covers normal domestic use only. NICHE does not warrant or cover:

- Damage caused by failure to provide a suitable installation environment for the NICHE product.
- Damage during shipment other than original shipment to the original purchaser.
- Damage caused by impact with other objects, dropping, falls, spilled liquids, or immersion in liquids.
- Damage caused by acts of God or disasters such as (but not limited to) fire, flood, wind, earthquake or lightning.
- Damage caused by unauthorized attachments, alterations, modifications or foreign objects.
- Damage caused by the use of the NICHE product for purposes other than those for which it was designed.
- Damage from improper maintenance.
- Damage caused by any other abuse, misuse, mishandling or misapplication.
- Consumable parts e.g. Burrs unless faulty from new.

Guarantee

The warranty will not cover any breakages or wear and tear damage such as scratches, dents, stains or discoloration to all surfaces or other damage that does not impair the function of the grinder. NICHE and its supplier's liability for failure to repair the NICHE product to conform to the warranty after a reasonable number of attempts will be limited to a replacement of the NICHE product or at NICHE's option, to a refund not to exceed the purchase price of the NICHE product. These remedies are the original purchaser's exclusive remedies for breach of warranty. Under no circumstances shall NICHE or its suppliers be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict liability, or any other legal theory. Such excluded damages include, but are not limited to, loss of profits, loss of revenue, loss of data, loss of use of the NICHE product or any associated equipment, cost of capital, cost of substitute or replacement equipment, facilities or services, down time, original purchaser's time, the claims of third parties, including customers, and injury to property.

DISCLAIMER OF WARRANTIES

THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTIBILITY OR FITNESS FOR A PARTICULAR PURPOSE), ARE HEREBY DISCLAIMED. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY NICHE, ITS AGENTS OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY. IN THE EVENT OF INCONSISTENCY BETWEEN ANY TERMS OF THIS CONTRACT AND ANY TRANSLATION THEREOF INTO ANOTHER LANGUAGE, THE ENGLISH LANGUAGE VERSION SHALL PREVAIL.

This warranty is governed by English Law.